

9th August 2022

File Ref: OIAP-7-25091

[REDACTED]

[REDACTED]

Tēnā koe [REDACTED]

Request for information 2022-104

I refer to your request for information dated 12 July 2022, which was received by Greater Wellington Regional Council (Greater Wellington) on 12 July 2022. You have requested the following:

"I would like to know please about the requests, discussions, decisions and instructions that led to the name 'WellingtonUni' being used on the signag in the image attached or anywhere else. Where any of this information is written please provide it. Where the requests, discussions, decisions or instructions were oral, please tell me who sa d what to whom and when.

This applies to requests, disc ssions, decisions and instructions within the Council and to those between Council or its officials or agents and any outside body."



Greater Wellington's response follows:

Te Heranga Waka - Wellington University (previously known as Victoria University) requested the name change on all our information to include their new name 'Te Heranga Waka – Wellington University'. This full name does not fit within the limited number of characters available on our LED real time signage, bus signage, street signage, website and app. As with many other destinations in the network it required abbreviation. Abbreviations were developed at the University's request and approved by them in September 2021.

A copy of email correspondence regarding this name change is found in **Attachment 1**.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 2 (3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain
Kaiwhakahaere Matua | General Manager Metlink

Attachment 1

From: [REDACTED]
To: [David Boyd](mailto:David.Boyd@gw.govt.nz)
Subject: RE: University
Date: Monday, 16 May 2022 2:20:58 pm
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Thanks David

From: David Boyd <David.Boyd@gw.govt.nz>
Sent: Monday, 16 May 2022 2:12 PM
To: [REDACTED]
Cc: Metlink Resolve <Metlink.Resolve@gw.govt.nz>; Cody Waihape <Cody.Waihape@gw.govt.nz>
Subject: RE: University

Thanks for letting us know [REDACTED]

It must be a bus that missed the update. I've forwarded that on to our operational team to arrange the correct naming.

Kind regards.

David

David Boyd *he/him*
Kaiwhakahaere Matua, Te Aka me Kiritaki | **Manager, Network and Customer** (Acting)
Metlink Public Transport | Ngā Waka Tūmatanui
Greater Wellington Regional Council | Te Pane Matua Taiao
david.boyd@gw.govt.nz
+64 21 817 907

From: [REDACTED]
Sent: Monday, 16 May 2022 11:07 am
To: David Boyd <David.Boyd@gw.govt.nz>
Subject: FW: University

Kia ora David

I hope all is well with you.

One of our staff caught the 21 bus this morning – the 8am from Co tenay ce – and it said it was going 'via Ghuznee and Vic Uni'. Can this please be changed to Wgtn Uni so this is consistent with the other changes?

Kind regards

[REDACTED]

From: David Boyd <David.Boyd@gw.govt.nz>
Sent: Wednesday, 3 November 2021 5:09 PM
To: [REDACTED]
Cc: Matthew Lear <Matthew.Lear@gw.govt.nz>; Cody Waihape <Cody.Waihape@gw.govt.nz>
Subject: RE: University

Kia ora [REDACTED]

Do you have a contact phone number – might be easier to explain in person.

David Boyd *he/him*
Customer Experience Manager | Kaiwhakahaere Matua
Metlink Public Transport | Ngā Waka Tūmatanui
Greater Wellington Regional Council | Te Pane Matua Taiao
david.boyd@gw.govt.nz
+64 21 817 907

From: [REDACTED]
Sent: Wednesday, November 3, 2021 5:02 PM
To: David Boyd <David.Boyd@gw.govt.nz>; [REDACTED]
Cc: Matthew Lear <Matthew.Lear@gw.govt.nz>; Cody Waihape <Cody.Waihape@gw.govt.nz>
Subject: RE: University

Kia ora David

Many thanks for this update, it is much appreciated. You say on/by but when is the soonest this could happen? This will be useful for our Comms team.

Ngā mihi

[REDACTED]

From: David Boyd <David.Boyd@gw.govt.nz>
Sent: Wednesday, 3 November 2021 4:54 PM
To: [REDACTED]
Cc: Matthew Lear <Matthew.Lear@gw.govt.nz>; Cody Waihape <Cody.Waihape@gw.govt.nz>
Subject: RE: University

Kia ora [REDACTED]

I can confirm timing at this end.

The RTI (digital) signs, website and app information and bus stop signs on Kelburn Parade will be updated on/by 21 November.

This is when our data, which we periodically update to cover a number of changes in the network, goes live.

Following on from this, any signage, paper timetables will be updated over the coming months as it gets renewed – again to include a number of updates.

I hope that makes sense and can fit with any plans you may have.

Ngā mihi

David Boyd *he/him*
Customer Experience Manager | Kaiwhakahaere Matua
Metlink Public Transport | Ngā Waka Tūmatanui
Greater Wellington Regional Council | Te Pane Matua Taiao
david.boyd@gw.govt.nz
+64 21 817 907

From: David Boyd
Sent: Monday, November 1, 2021 5:07 PM
To: [REDACTED]; Cody Waihape <Cody.Waihape@gw.govt.nz>; [REDACTED]
Cc: Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora [REDACTED]

Apologies – Cody has been out of action for a few weeks. I will follow up with the team to get timings.

Regards

David Boyd *he/him*
Customer Experience Manager | Kaiwhakahaere Matua
Metlink Public Transport | Ngā Waka Tūmatanui
Greater Wellington Regional Council | Te Pane Matua Taiao
david.boyd@gw.govt.nz
+64 21 817 907

From: [REDACTED]
Sent: Monday, November 1, 2021 5:07 PM
To: Cody Waihape <Cody.Waihape@gw.govt.nz>; [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora Cody

Sorry to be so persistent on this but I need to ensure this doesn't go live without adequate preparation at our end so I would appreciate an update.

Ngā mihi

[REDACTED]

From: [REDACTED]
Sent: Thursday, 21 October 2021 10:39 AM
To: Cody Waihape <Cody.Waihape@gw.govt.nz>; [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora Cody

Do you have an update on this please?

Ngā mihi

From: Cody Waihape <Cody.Waihape@gw.govt.nz>
Sent: Friday, 24 September 2021 3:26 PM
To: [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora [REDACTED]
 I'll come back to you next week with timings. I'll need to put this through our service change forum and confirm when we can get this implemented

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

Metlink

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From: [REDACTED]
Sent: Thursday, 23 September 2021 4:19 pm
To: Cody Waihape <Cody.Waihape@gw.govt.nz>; [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora Cody

This is great news, thanks. I've confirmed the approach with the VC so we're all good to go. What do you think the timing will be?

Ngā mihi

From: Cody Waihape <Cody.Waihape@gw.govt.nz>
Sent: Thursday, 23 September 2021 2:43 PM
To: [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora [REDACTED]

Following on from my last email I've confirmed with our website team that we will be able to rename the Victoria University stops A and B to Te Herenga Waka Wgtn Uni – Stop A, B.

The column highlighted below is the current proposal for your review

	Originally proposed	Previously proposal	Current proposal	Character limit
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni (alternates with...) ...Kelburn Campus	Te Herenga Waka Wellington Uni (alternates with...) ...Kelburn Campus	
Front of bus (Route 22 terminates J'ville)	New	Johnsonville via Wn Uni Kelburn (alternates with...) ...via Northland, Wilton	Johnsonville via Wgtn Uni Kelburn (alternates with...) ...via Northland, Wilton	23 characters
Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn	Wgtn Uni Kelbrn	18 characters
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelbrn	Wn Uni Kelbrn	13 characters
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn	Te Herenga Waka Wellington Uni Kelburn	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A or Wellington Uni Stop A	Te Herenga Waka Wgtn Uni - Stop A Te Herenga Waka Wgtn Uni - Stop B	Confirmed this can be done for our website

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

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From: Cody Waihape

Sent: Tuesday, 21 September 2021 11:18 pm

To: [REDACTED]

Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>

Subject: RE: University

Kia ora [REDACTED]

Sure thing – we can make some of the adjustments (highlighted in green below).

Unfortunately due to the character limit on the realtime displays **Wn Uni Kelbrn** is the best option we could come up with to fit within the 13 character limit.

Regarding the name change for the stop to **Te Herenga Waka Wgtn Uni Stop A** I will follow this up with our website team to see what can be done here and come back to you.

	Originally proposed	Previously proposed		Current proposal	Character limit
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni (alternates with...) ...Kelbrn Campus		OK	
Front of bus (Route 22 terminates J'ville)	New	Johnsonville via Wn Uni Kelburn (alternates with...) ...via Northland, Wgtn	Molesworth St at Parliament (This only applies to the single AM school trip to Wgtn Girls)	Johnsonville via Wgtn Uni Kelburn (alternates with... via Northland, Wilton)	23 characters
Side of bus (Route 21/22 terminates WN Uni)	WellingtonU	W Uni Kelburn		Wgtn Uni Kelbrn	18 characters
Real Time Display (13 characters max)	Wellington U or Wgtn U	Wn Uni Kelbrn		Wn Uni Kelbrn	13 characters
Printed Material at bus stop	Te Herenga Waka Wellington U	Te Herenga Waka Wellington Uni Kelburn		OK	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A	or Wellington Uni Stop A	Te Herenga Waka Wgtn Uni Stop A	We understand most text can be fitted

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

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From: David Boyd <David.Boyd@gw.govt.nz>

Sent: Tuesday, 21 September 2021 1:38 pm

To: Cody Waihape <Cody.Waihape@gw.govt.nz>

Subject: RE: University

Kia ora Cody

suggestions make sense to me.

Cheers. DB

David Boyd *he/him*
Customer Experience Lead | Kaitaki-a-tīma
Metlink Public Transport | Ngā Waka Tūmatanui
Greater Wellington Regional Council | Te Pane Matua Taiao
david.boyd@gw.govt.nz
+64 21 817 907

From: [REDACTED]
Sent: Tuesday, September 21, 2021 8:29 AM
To: Cody Waihape <Cody.Waihape@gw.govt.nz>; [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: RE: University

Kia ora Cody

Thanks for sending this through. Can I explore a couple of possibilities with you before I meet with the VC? I've added an alternative proposal column with these ideas. The reasons are to keep the connection from Te Herenga Waka to Wgtn Uni visible, and to connect Wgtn Uni to our social media approach for familiarity.

Please consider and let me know. It would really help aid passenger navigation because of the alignment with our naming in other areas.

	Previously proposed	Current proposal	Alternative proposal	Character limit	
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni <i>(alternates with...)</i> ...Kelburn Campus	Wgtn Uni		
Front of bus (Route 22 terminates J'ville)	New	Johnsonville via Wn Uni Kelburn <i>(alternates with...)</i> ...via Northland, Wilton	Motswarth at Parliament	Johnsonville via Wgtn Uni Kelbrn <i>(alternates with...)</i> ...via Northland, Wilton	Can we add these two letters in?
Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn		Wgtn Uni Kelbrn	18 characters
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelbrn		OK, ideally Wgtn Uni but can't see how this could work in the character limit	13 characters
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn		OK	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A or Wellington Uni Stop A	Wellington Uni Stop A	Te Herenga Waka Wgtn Uni Stop A	We understand most text can be fitted

Ngā mihi

From: Cody Waihape <Cody.Waihape@gw.govt.nz>
Sent: Monday, 20 September 2021 1:12 PM
To: [REDACTED]
Cc: David Boyd <David.Boyd@gw.govt.nz>; Matthew Lear <Matthew.Lear@gw.govt.nz>
Subject: University

Hi David,
Firstly my apologies I thought I had sent this through on the 9th September.

Below are the suggested changes David and I have come up with for your review.

	Previously proposed	Current proposal	
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni <i>(alternates with...)</i> ...Kelburn Campus	
Front of bus (Route 22 terminates J'ville)		Johnsonville via Wn Uni Kelburn <i>(alternates with...)</i> ...via Northland, Wilton	

Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn	
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelbrn	
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A	or Wellington Uni Stop A

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

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From: Matthew Lear <Matthew.Lear@gw.govt.nz>

Sent: Thursday, 9 September 2021 2:09 pm

To: Cody Waihape <Cody.Waihape@gw.govt.nz>; David Boyd <David.Boyd@gw.govt.nz>

Subject: RE: University

Good stuff- who is best to do that....? If it's ok for this to come from Customer Experience?

Ngā mihi,
Matthew

Matthew Lear *he/him*

Kaitohutohu Matua | Principal Advisor, Service Delivery

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From: Cody Waihape <Cody.Waihape@gw.govt.nz>

Sent: Thursday, 9 September 2021 12:02 PM

To: Matthew Lear <Matthew.Lear@gw.govt.nz>; David Boyd <David.Boyd@gw.govt.nz>

Subject: FW: University

Kia ora Matthew,
Looks like we're good to go back to [redacted] with these suggested changes.

	Previously proposed	Current proposal	
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni <i>(alternates with...)</i> ...Kelburn Campus	
Front of bus (Route 22 terminates Johnsonville)		Johnsonville via Wn Uni Kelburn <i>(alternates with...)</i> ...via Northland, Wilton	
Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn	
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelbrn	
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A	or Wellington Uni Stop A

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

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From: Bonnie Parfitt <Bonnie.Parfitt@gw.govt.nz>

Sent: Thursday, 9 September 2021 1:30 pm

To: Cody Waihape <Cody.Waihape@gw.govt.nz>

Subject: FW: University

Good to re-engage!

From: Scott Gallacher <Scott.Gallacher@gw.govt.nz>

Sent: Thursday, 9 September 2021 1:18 PM

To: Bonnie Parfitt <Bonnie.Parfitt@gw.govt.nz>

Subject: RE: University

Thanks. Great work. Yes, comfortable with this...

From: Bonnie Parfitt <Bonnie.Parfitt@gw.govt.nz>

Sent: Wednesday, 8 September 2021 4:51 PM

To: Scott Gallacher <Scott.Gallacher@gw.govt.nz>

Subject: FW: University

Just updating you and keeping you on the loop on this.

See below the team's current thinking which we'll take back to Te Āraua Wānanga Victoria University of Wellington shortly - provided you don't have any adverse reaction.

Noting our current bus blinds and RTI both have character limits.

I think we're offering a good compromise, but we'll see how it goes.

BP

From: Cody Waihape <Cody.Waihape@gw.govt.nz>

Sent: Wednesday, 18 August 2021 1:28 PM

To: Bonnie Parfitt <Bonnie.Parfitt@gw.govt.nz>

Subject: FW: University

Kia ora Bonnie,

Following on our conversation in the kitchen below are the options David and I came up with

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

M

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From: David Boyd <David.Boyd@gw.govt.nz>

Sent: Tuesday, 17 August 2021 3:25 pm

To: Cody Waihape <Cody.Waihape@gw.govt.nz>

Subject: RE: University

Kia ora Cody

As per our discussion, here is where we have landed. The key change being the need to include 'Kelburn', so customers can understand where the campus is located.

	Previously proposed	Current proposal	
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni (alternates with...) ...Kelburn Campus	
Front of bus (Route 22 terminates J'ville)		Johnsonville via Wn Uni Kelburn (alternates with...) ...via Northland, Wilton	
Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn	
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelbrn	
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A	or Wellington Uni Stop A

David Boyd *he/him*

Customer Experience Lead | Kaitaki-a-tīma

Metlink Public Transport | Ngā Waka Tūmatanui

Greater Wellington Regional Council | Te Pane Matua Taiao

david.boyd@gw.govt.nz

+64 21 817 907

From: David Boyd

Sent: Tuesday, August 10, 2021 12:27 PM

To: Cody Waihape <Cody.Waihape@gw.govt.nz>

Subject: RE: University

David Boyd *he/him*

Customer Experience Lead | Kaitaki-a-tīma

Metlink Public Transport | Ngā Waka Tūmatanui

Greater Wellington Regional Council | Te Pane Matua Taiao

david.boyd@gw.govt.nz

+64 21 817 907

From: Matthew Lear <Matthew.Lear@gw.govt.nz>

Sent: Tuesday, August 10, 2021 11:58 AM

To: David Boyd <David.Boyd@gw.govt.nz>

Subject: University

	Previously proposed	Current proposal	
Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni (alternates with...) ...Kelburn Campus	
Front of bus (Route 22 terminates J'ville)		Johnsonville via Wn Uni Kelburn (alternates with...) ...via Northland, Wilton	
Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn	
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelbrn	
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn	
Metlink Website and App	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A	or Wellington Uni Stop A

Ngā mihi,
Matthew

Matthew Lear *he/him*

Kaitohutohu Matua | Principal Advisor, Service Delivery

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PROACTIVE RELEASE

From: [Cody Waihape](#)
To: [Ajit Ranchhod](#); [David Boyd](#)
Subject: RE: University
Date: Thursday, 12 August 2021 8:59:20 am
Attachments: [image002.png](#)
[image005.png](#)

Thanks champ!

David – we are limited to 13 characters for the RTI boards.

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

Metlink

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From: Ajit Ranchhod <Ajit.Ranchhod@gw.govt.nz>

Sent: Thursday, 12 August 2021 8:58 am

To: Cody Waihape <Cody.Waihape@gw.govt.nz>

Subject: RE: University

Hey Cody-Its 13 characters/spaces Max

See sample below 😞



Cheers,

AJ

From: Cody Waihape <Cody.Waihape@gw.govt.nz>
Sent: Thursday, 12 August 2021 8:42 am
To: Ajit Ranchhod <Ajit.Ranchhod@gw.govt.nz>
Subject: RE: University

Morena bro,
Can you let me know when you hear back from Vix on this one so I can keep DB in the loop?

Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

Metlink

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From: Ajit Ranchhod <Ajit.Ranchhod@gw.govt.nz>
Sent: Tuesday, 10 August 2021 6:43 pm
To: Cody Waihape <Cody.Waihape@gw.govt.nz>
Subject: Re: University

Let's talk about this in the morning

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From: Cody Waihape <Cody.Waihape@gw.govt.nz>
Sent: Tuesday, August 10, 2021 1:07:29 PM
To: Ajit Ranchhod <Ajit.Ranchhod@gw.govt.nz>
Subject: FW: University

Kia ora bro,
Do you know if there is a way to fit this on the RTI street signs?

Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelburn
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Ngā mihi,

Cody Waihape *he/him*

Kaitohutohu Matua | Customer Journey Advisor

Metlink

DD 04 830 3340 | **M** 021 851 567

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From: David Boyd <David.Boyd@gw.govt.nz>

Sent: Tuesday, 10 August 2021 12:27 pm

To: Cody Waihape <Cody.Waihape@gw.govt.nz>

Subject: RE: University

David Boyd *he/him*

Customer Experience Lead | Kaitaki-a-tīma

Metlink Public Transport | Ngā Waka Tūmatanui

Greater Wellington Regional Council | Te Pane Matua Tai

david.boyd@gw.govt.nz

+64 21 817 907

From: Matthew Lear <Matthew.Lear@gw.govt.nz>

Sent: Tuesday, August 10, 2021 11:58 AM

To: David Boyd <David.Boyd@gw.govt.nz>

Subject: University

Front of bus (Route 21/22 terminates WN Uni)	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni... <i>(alternates with)</i> ...Kelburn Campus		
Front of bus (Route 22 terminates Johnsonville)		Johnsonville via Wellington Uni... <i>(alternates with)</i> ...via Northland, Wilton		
Side of bus (Route 21/22 terminates WN Uni)	WellingtonUni	Wn Uni Kelburn		
Real Time Display (13 characters max)	WellingtonUni or Wgtn Uni	Wn Uni Kelburn		
Printed Material at bus stop	Te Herenga Waka Wellington Uni	Te Herenga Waka Wellington Uni Kelburn		
Metlink App	Te Herenga Waka	Te Herenga Waka	Wellington Uni	

	Wellington Uni	Stop A	Stop A	
Metlink Website	Te Herenga Waka Wellington Uni	Te Herenga Waka Stop A	Wellington Uni Stop A	

Ngā mihi,
Matthew

Matthew Lear *he/him*

Kaitohutohu Matua | Principal Advisor, Service Delivery

Metlink

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