![Greater Wellington — Te Pane Matua Taiao logo]

13 May 2024

File Ref: OIAPR-1274023063-26612

███████
████████████████████████████████

Tēnā koe ███

Request for information 2024-085

I refer to your request for information dated 23 April 2024, which was received by Greater Wellington Regional Council (Greater Wellington) on 24 April 2024. You have requested the following:

1. *Please include all correspondence including domain names in resolving this request.*

2. *Please provide a list of the electronic office products utilised by Greater Wellington Regional Council for daily operations.*

3. *Does Greater Wellington Regional Council use Microsoft Office 365 and/or an in-house mail server for email communication?*

4. *Does Greater Wellington Regional Council utilise Microsoft Teams for collaboration and communication?*

5. *Approximately how many licenses of Microsoft Office 365 and Microsoft Teams does Greater Wellington Regional Council possess?*

6. *Does Greater Wellington Regional Council have self-hosted database servers?*

7. *If yes, please provide details for all self-hosted database products utilised by Greater Wellington Regional Council for daily operations.*

8. *Does Greater Wellington Regional Council utilise offsite storage and/or databases if so, who is the service provider?*

9. *Please provide details for all database products utilised by Greater Wellington Regional Council.*

Wellington office
PO Box 11646
Manners St, Wellington 6142

Upper Hutt
PO Box 40847
1056 Fergusson Drive

Masterton office
PO Box 41
Masterton 5840

0800 496 734
www.gw.govt.nz
info@gw.govt.nz

10. What is the current number of staff supporting the Greater Wellington Regional Council IT infrastructure?

Greater Wellington's response follows:

1. Please include all correspondence including domain names in resolving this request.

Information created after a request has been made to a local authority is not considered in scope of the current request. As at the date of receiving your request no correspondence was held in relating to resolving this request.

2. Please provide a list of the electronic office products utilised by Greater Wellington Regional Council for daily operations.

Greater Wellington use the following electronic office products for daily operations.

   a. Microsoft Office and Teams

   b. Microsoft Power Platform

   c. Microsoft SharePoint

   d. Microsoft Visio

3. Does Greater Wellington Regional Council use Microsoft Office 365 and/or an in-house mail server for email communication?

Greater Wellington uses Microsoft Exchange Online for email communication.

4. Does Greater Wellington Regional Council utilise Microsoft Teams for collaboration and communication?

Greater Wellington uses Microsoft Teams for collaboration and communication.

5. Approximately how many licenses of Microsoft Office 365 and Microsoft Teams does Greater Wellington Regional Council possess?

Greater Wellington has approximately 900 Microsoft 365 licences.

6. Does Greater Wellington Regional Council have self-hosted database servers?

Greater Wellington has self-hosted databases.

7. If yes, please provide details for all self-hosted database products utilised by Greater Wellington Regional Council for daily operations.

We are withholding the requested information of this part of your request under section 7(2)(j) of the Local Government Official Information and Meetings Act 1987 (the Act) in order to prevent the disclosure or use of official information for improper gain or improper advantage.

8. Does Greater Wellington Regional Council utilise offsite storage and/or databases if so, who is the service provider?

Yes, Greater Wellington uses offsite storage and databases.

We are withholding the service provider information under section 7(2)(j) of the Act in order to prevent the disclosure or use of official information for improper gain or improper advantage.

9. Please provide details for all database products utilised by Greater Wellington Regional Council.

We are withholding the requested information under section 7(2)(j) of the Local Government Official Information and Meetings Act 1987 (the Act) in order to prevent the disclosure or use of official information for improper gain or improper advantage.

10. What is the current number of staff supporting the Greater Wellington Regional Council IT infrastructure?

Greater Wellington has eight staff that support the IT infrastructure.

For parts 7, 8 and 9 of your request: Releasing detailed information about Greater Wellington's technology and data systems poses a cyber security threat. Making such information public would increase the possibility of the information being used by malicious actors to target Greater Wellington's systems for unauthorised access or to make them unavailable for financial gain or otherwise, thereby posing a threat to Greater Wellington's operational stability and to Greater Wellington's responsibilities to protect information and data under the Public Records Act 2005 and the Privacy Act 2020.

We have considered whether the public interest in the requested information outweighs Greater Wellington's need to withhold certain aspects of the requested information about our technology and data systems for cyber security and data privacy reasons. As a result, we do not consider that the public interest outweighs Greater Wellington's reason for withholding information under the grounds identified above.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā

Julie Knauf
Kaiwhakahaere Matua Ratonga Rangapū | Group Manager, Corporate Services